

WNYRIC Standards Committee Meeting
February 11, 2009
Erie 1 BOCES Education Campus
Distance Learning
1:00-3:00 p.m.

In Attendance E1B Campus:

John Milleville (WNYRIC)	Rick Mardino (WNYRIC)
Dick Lydo (WNYRIC)	Mark Banks (WNYRIC)
Ron LaVere (Cheektowaga)	David Brace (WNYRIC)
Barbara Fedchak (WNYRIC)	Steve Ludwig (Clarence)
Mat Dziuba (WNYRIC)	Robb Flowers (WNYRIC)
Mike Taylor (WNYRIC)	Halim Omerhodzic (WNYRIC)
Jan Mathis (WNYRIC)	Victor Ozogar (WNYRIC)
Karen Ward (WNYRIC)	Scott Decker (WNYRIC)
Linda Viscusi (WNYRIC)	

ON BOCES:

Darlene Sprague (Niagara Falls)
Elaine Ramunno (ON BOCES)
Ken Samland (Wilson)
Joe Rozbicki (WNYRIC)

E2CC:

Bob Spino (Erie 2)
Mike Murphy (Forestville)

CA BOCES:

Don Watkins (Franklinville)
Dave Stevens (CA BOCES)
Jill Holbrook (Pioneer)
Terry Caleb (WNYRIC)

GST:

Mike Birmingham (Bath)
Dan Wallenbeck (GST BOCES)

John Milleville called meeting to order at 1:09 p.m.

1. **Approval of the November 12, 2008 meeting minutes**- John asked if there were any questions/issues from meeting minutes from November 12, 2008. There were none. Jill Holbrook motioned to accept meeting minutes and this was seconded by Steve Ludwig. The motion passed unanimously.
2. **Next meeting dates**- John announced the future meeting date: April 29, 2009 from 1 – 3 p.m. via Distance Learning. John announced his retirement effective the end of September 2009. Discussions will take place to determine new leadership for the group.
3. **Standards management list** – John asked if the WNYRIC Standards Charter needs to be revised especially in the areas of vendors and CSLO interaction. Mark noted that the Common Set lists the statement that everything on WNYRIC standards applies. Jill Holbrook noted some of her issues with CSLO that she had previously discussed with Michelle Okal. Don Watkins mentioned the approval of mini laptops by CSLO (vendors

that are supported for regular laptops) is causing some support problems. He suggested a wiki for the sharing of ideas. John will have suggestions at the April meeting regarding the quantity of vendors and various options for Standards Committee Charter revisions. If you would like to share your thoughts, send John an e-mail or send it to the listserv.

4. **Malware Protection-vendor product analysis** - David Brace stated that the committee recently changed the sub-category from antivirus to Malware Protection. Barbara Fedchak sent an e-mail to the committee with current products purchased through the WNYRIC Standards list. Recommend three minor changes:

- eTrust antivirus to Computer Associates
- Remove multiplatform solution comment
- Symantec antivirus to Symantec

Motion to recommend above changes to the WNYRIC Standards list was made by Don Watkins seconded by Dave Stevens; motion carried unanimously (14/0).

5. **Gateway repair and warranty issues** – Barbara F. stated that since Gateway does not exist anymore, some districts with these machines have questions on how to get them repaired. Vitec can handle the repair of these machines through WNYRIC hardware service coupons. Using non Gateway parts is not an issue since no warranty exists. The computer category will be on the review lists at the next meeting. Linda said Vitec can handle machines up to five years old. Repair of these machines may take longer due to difficulty of obtaining parts.
6. **Acquisitions** – David Brace discussed:
 - Acquisitions of IKON by Ricoh and the impact on Canon customers - Regarding the high speed network digital printer category, last December John sent a memo to business officials and tech coordinators in regards to the acquisition. The OGS HSNBP contract was an IKON contract, but OGS suspended the IKON contract that included the Canon equipment due to legal issues. Therefore, WNYRIC suspended Canon as one of our standards until the issues are resolved. Regarding districts with Canon equipment under contract with IKON, service from IKON will continue on those agreements as part of the acquisition. IKON has access to parts from Cannon for one year and has connections directly with manufacturer suppliers so we anticipate receiving uninterrupted service.
 - Acquisition - ComDoc by Xerox – As of today the acquisition has not been finalized. At this time it appears to be a similar acquisition to the Ricoh/IKON one. ComDoc will maintain service contracts as

they have. As more information becomes available the committee will be informed.

7. **Nortel Announcement** – An announcement was sent in January on the status of Nortel filing for Chapter 11. Nortel representatives are willing to provide more information directly to districts if requested. WNYRIC has been in close contact with our Nortel representatives and they assure us they will continue to develop the products we purchase to support our school districts. Jill Holbrook asked if there were any maintenance changes. Mat responded that there are no changes at this time. John said we would continue to monitor the situation and keep all groups informed.
8. **On-going discussion regarding the approval of Microsoft Vista OS** –
 - Update from Michelle Okal regarding the compliancy of software on CSLO list - Barbara F. reported that Michelle contacted all the vendors that supply CSLO software. At this time there are a significant number of software products which are not Vista compliant and many vendors do not even plan to test the product. Since many vendors did not respond, Michelle is in the process of reviewing the partial list, removing older software and is expected to have it completed in May. John added that until we adopt this as a standard, support will continue for current educational software. He will follow up with Michelle Okal.
 - Report from conference call held with Microsoft on Feb. 5th – Joe Rozbicki reported that discussion with Microsoft included whether to wait for Windows 7 or implement Vista and upgrade to 7 when available. They informed us that 99% of peripherals and software are Vista compliant, and that Windows 7 will not be ready until end of the year (December 2009). Terry Caleb was told by Randy Stevens at Microsoft that there would be no difference between Vista and Windows 7 and districts could begin with implementations of Vista this summer and then roll out Windows 7 the following summer easily. XP is still available but may cost more and soon may not be supported by Microsoft. John stated that at this time, we do not support Vista, and if a district wants a complete Vista upgrade, the project cannot be approved through WNYRIC; however, it is possible that the WNYRIC may be able to work with a district on a test basis. We will continue to study options for districts and will develop a survey to districts to determine their status with Vista.
 - Please note: Regarding Dell - Gerry Fry's position has been eliminated. We will let the group know when a new representative is assigned.
9. **WNYRIC Support ODF (Open Document Format)** – Need pilot districts – Barbara F. reported that a group of districts that have implemented Open

Office in their districts has been identified, and they will be invited to share their input on our wiki. It was suggested that Open Office be added to the survey that will be conducted regarding Vista.

10. **Report on WNYRIC's new service: MailMeter** - A presentation took place on E-Mail Archival on February 9th at the E1B Education Campus. Topics included legal, technical and policy perspectives. Another session was held on February 25 at the C/A BOCES Olean Center from 2 – 4 p.m.
11. **One-to-One computing pilot testing at Niagara Wheatfield CSD** – Joe Rozbicki reported that testing of the Ruckus wireless product was to take place. The unit was ordered but not installed. The One-to-One project will continue through the end of the year. Niagara Wheatfield just moved mini laptops from elementary level to the high school. John stated that there was a lot of interest in this project at the forum held on January 30. The final report will be available to all.
12. **Report on the WNYRIC Identity Management plans implemented January 2009** John reported that the roll out of Identity Management system took place Monday, February 9. The next step is to efficiently add new users into that system and work on getting other applications into the portal, e.g., Data Warehouse and Supplies on the Web. Our goal in the next school year is to work with other schools and BOCES to securely share directory information.
13. **ESET – Nod32 Discussion** – Ron LaVere installed Nod32 antivirus for Lotus Notes two weeks ago. The Lotus Notes support group is currently testing Nod32 which is a full e-mail client for workstation servers and has a Notes and Exchange agent. One advantage is that it costs less than McAfee or Symantec. The Lotus Notes team would like to have this added to the standards. He expressed a couple of questions such as log files and the way it quarantines. He would like to continue testing and hold for our next meeting.
14. **Exagrid Systems (Turn key appliance for disk-based backup)** – Ron LaVere introduced Mike Fisher and Greg Burnell of Exagrid Systems and Rebecca Farnes from Advistor. A PowerPoint presentation was given. Lists of local schools that are using the product as well as validation reports are available on their Web site. Ron LaVere stated that after doing a lot of research, he felt that Exagrid is a cost effective solution and would like to have it added to the server backup category. It was noted that the product is currently not on the NYS OGS contract so a bid process would be required for purchase.

15. **Exagrid Add-change form submitted by Ron LaVere at the November meeting** –
Motion to add Exagrid to Category 13 - Server Backup was made by Steve Ludwig seconded by Don Watkins; motion carried unanimously (14/0).
16. **Report on testing and comparison of NComputing, VDI and XEN Desktop for virtual desktop technologies.** – Terry Caleb stated that we are currently in the process of re-installing VDI or the View product from VMware in an isolated scenario. Once it is working again, normal testing will resume. Joe R. has been working with NComputing for the last couple of months. He has been testing X300 in a couple of districts. No problems with the 300. Continuing to gather information. Plan for additional discussion at the next meeting.
17. **Add-Change form submitted by Richard D'Arcy to add Panasonic Printers to Category 9, Subcategory: High Speed Network Digital** - John asked the committee to consider pros & cons of adding another vendor and asked what advantage this product would offer over those already in place. The cost of supplies was also not available. The committee felt that there is not enough evidence to prove that this product is cost effective, and more information is needed before a decision can be made. John will request more information from the vendor and the district.
18. **Review existing WNYRIC Standards Categories scheduled for this meeting:**
 - Category 4 - Modems
 - Remove U.S. Robotics/3 COM
 - Category 5 – NIC Cards
 - Change to as specified by manufacturer.
 - Category 8 – Plotters – No changes
 - Category 11 – Servers
 - Remove Gateway

Motion to recommend above changes to the WNYRIC Standards list was made by Jill Holbrook seconded by Ron LaVere; motion carried unanimously via electronic vote since the Distance Learning network time expired prior to the group vote completion (14/0).

Meeting adjourned at 3:01 p.m.

Respectfully submitted
Karen Ward